

Once the pastoral log is completed, YSL will then escalate according to the IMPAKT Housing & Support Safeguarding Policy. This is available at

<https://impakt.org.uk/young-people/>

Youth Services Lead
Sophie Stock
07506 151855

Assistant Youth Services Lead
Sarah Collins
07944 273228

Safeguarding Lead
Caroline Barkham
Director of Housing
07944 536459

Out of hours: If you are not able to contact any of the above mentioned IMPAKT Housing & Support staff please call the Council's Emergency Duty on 0300 300 8123

If you think a crime has been committed against someone unable to protect themselves from abuse, or that a risk is imminent, call the police.

In an emergency call 999 or in a non-emergency situation call 101

Our IMPAKT YP project supports families & young people aged 5+ through afterschool & holiday club programmes. These activities not only aim to support both social & educational development but especially seek to focus on supporting those marginalised & disadvantaged young people & families by offering free places for all our activities.

IMPAKT Housing & Support seeking to serve the community through its extensive supported accommodation and resettlement work, recreational, educational and personal development training, and has been working with young people since 1991.
Company No. 02337961. Charity No. 801035. Housing No. H3858.
UKPRN No. 10022860

www.impakt.org.uk



Safeguarding Procedure



Safeguarding

As a visitor, volunteer or new member of staff, it is important that you are aware of our Safeguarding Procedure.

Safeguarding is defined in law as agencies working together to; protect children from maltreatment, prevent impairment of young people's health or development, ensure that young people grow up in circumstances consistent with the provision of safe and effective care, and take action to enable all young people to have the best outcomes

There are 4 main categories of abuse:

- Physical abuse
- Sexual abuse
- Emotional abuse
- Neglect

Abuse however can include:

- Domestic abuse
- Online abuse
- Child Sexual Exploitation (CSE)
- Child Criminal Exploitation (CCE)
- Female Genital Mutilation (FGM)
- Bullying and Cyber-bullying
- Child Trafficking
- Grooming
- Peer on Peer Abuse
- Harmful Sexual Behaviour

What Can Happen

Disclosure by a Young Person

If you should be approached by a young person wanting to talk, you should listen positively and reassure the young person. If you can, try and ensure a degree of privacy, but this may not always be possible.

Whilst this can be an alarming situation to find yourself in, it is important not to let the moment pass—for every young person that does finally disclose information, evidence shows that they have usually tried up to 12 times before.



Helping A Young Person When Abuse is Disclosed

- Be prepared to listen and comfort,
- however hugging is not advised;
- Do not show revulsion or distress however distasteful the events are;
- Stay calm and controlled;
- Do not make false promises, i.e. that you will keep the abuse a secret or that the police will not be involved.
- Try to limit your involvement to listening, if you need to ask questions make sure they are open and non leading. A young person can only be interviewed once.

Safeguarding Procedure

Immediately contact Youth Service Lead (YSL)

All staff members involved need to complete a statement using CHIPS with support of the young people pastoral team if you do not have your own log in. Keep your statement objective and factual remembering these documents may be used in a court of law if required. In the event the online system cannot be reached a written statement can be made and signed by the Youth Service Lead.